Service Excellence – April 2009

Alicia Franco, Data Analyst, Cardiac Cath Lab (5 yrs, 8 mos)
Nominated by: Cheryl Cochran, RN & Carrie Annear, RN
Alicia can do everything. She is always pleasant and so great to work with. She has a "can do" attitude always! Our unit is much more organized since she has come here. From the doctors to staff, everyone respects her and her work ethics. I strongly believe she should receive the Service Excellence award as she is most Excellent! Nominated by: Cheryl Cochran, RN

Pleasant to work with. Always has courtesy with customers on the phone when scheduling. Able to assist with her unlimited computer skills. Excellent with data entry. Always shares knowledge and her work space. Willing to help anyone at anytime. Always polite. Makes coming to work more pleasant with a positive morale with her helping and just knowing she is available for a resource. A model employee. Nominated by: Carrie Annear, RN